

# Actual Claim - *Cooling*

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## Claim Info

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**Type** LPP  
**Status** Paid  
**Reported Date** Oct 21, 2016  
**Last updated** Oct 21, 2016  
**Authorization Number** 2016102110750

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## Current Owner

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**Current Owner**  
**Address**  
**City** Hopkinton  
**State | Province | Region** MA  
**Postal Code** 01510  
**Phone**

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## Vehicle

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**Vehicle ID** 167941  
**Vehicle** 2011 Mazda CX-9  
**VIN**

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## Repair

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<b>Service Name</b> Cooling System Service	<b>Resolution Description</b> FOUND WATER PUMP INTERNAL FAILURE
<b>Service Date</b> Oct 21, 2016	<b>Service Locations</b> Sentry West Mazda 940 Boston Tpke Shrewsbury, MA 01545
<b>Service Odometer</b> 124,693	<b>Repair Locations</b> Same as service location.
<b>Failed Component</b> Cooling System	
<b>Time of Failure</b> 124,693	
<b>Time of Repair</b> 124,693	
<b>Original Complaint</b> CUSTOMER STATES TEMP GUAGE RISES TO HIGH CAN HEAR FAN RUNNING	

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## Service History

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**Service Date** Oct 21, 2016  
**Service Name** Cooling System Service  
**Odometer** 124,693

**Service Date** Oct 30, 2015  
**Service Name** Cooling System Service  
**Odometer** 100,804

**Service Date** Jan 01, 2011  
**Service Name** Cooling System Service  
**Odometer** 71,358

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## Expenses

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<b>Materials &amp; Parts</b>	2629.59
<b>Labor</b>	0.00
<b>Tax</b>	0.00
<b>Administration Fee</b>	0.00
<b>Inspection Fee</b>	0.00
<b>BG Claim Payout</b>	2000.00
<b>Payment Type</b>	Epm
<b>Repair Date</b>	-
<b>Total Repair Cost</b>	2629.59
<b>Total Plan Expense</b>	2000.00
<b>Owner Cost</b>	629.59

## Retail Customer

### **PAYS:**

**1 Cooling System Service @ \$139.95**

### **GETS:**

**\$139.95 investment brought the customer a \$2,000 return or a 1,329% return on investment.**