

# Lifetime BG Protection Plan

## Lifetime protection for your vehicle!



### This document must accompany customer's copy of Repair Order.

#### A. Scope of This Protection Plan

This Protection Plan is separate from, and does not extend the vehicle manufacturer's warranty. This Protection Plan will take effect only after the OEM warranty expires. However, BG Products, Inc. will pay the deductible amount paid by you under any extended service contract purchased by you which covers such a claim. It is subject to the terms and conditions contained herein.

BG Products, Inc., through its Authorized Claims Administrator, agrees to repair or replace parts as described below:

**Engine Oil Service** for gasoline engines that have been serviced by the use of BG 110 when engine oil and oil filter are changed.

**Covers** only pistons and rings, wrist pins and bushings, rods and rod bearings, cam shafts and bearings, push rods, intake valves and guides (grinding adjustments excluded), turbo bearings, crankshaft and bearings, cylinder liners or bores, valve lifters, timing chains (timing belts and damage to engine parts due to broken timing belts excluded), rocker arms and pivots, oil pump, timing gears or sprockets, distributor drive gear.

**Reimbursement** under Plan 1 shall not exceed \$4,000 (four thousand); reimbursement under Plan 2 shall not exceed \$2,000 (two thousand).

**Service Interval:** Coverage will be continued by the performance of the BG Service within 7,500 miles/12,000 km of the previous service. From the date of the Protection Plan enrollment, the vehicle's engine must be serviced only with the proper grade and weight of engine oil, recommended by the vehicle manufacturer. Timing belt and air and oil filter must be replaced and emission control system maintained in accordance with vehicle manufacturer's recommendations. Effective June 1, 2012.

**Premier Oil Change Service** for gasoline engines and fuel systems that have been serviced by the use of BG 110 and BG 203; BG 110 and BG 213; or BG 110 and BG 208 when engine oil and oil filter are changed. BG 407 is optional.

**Covers** only pistons and rings, wrist pins and bushings, rods and rod bearings, cam shafts and bearings, push rods, intake valves and guides (grinding adjustments excluded), turbo bearings, crankshaft and bearings, cylinder liners or bores, valve lifters, timing chains (timing belts and damage to engine parts due to broken timing belts excluded), rocker arms and pivots, oil pump, timing gears or sprockets, distributor drive gear, oxygen sensors, PCV, Mass Air Flow sensor (only if BG 407 is used), injectors, (deposit-related malfunctions only).

**Reimbursement** under Plan 1 shall not exceed \$4,000 (four thousand); reimbursement under Plan 2 shall not exceed \$2,000 (two thousand).

**Service Interval:** Coverage will be continued by the performance of the BG Service within 7,500 miles/12,000 km of the previous service. From the date of the Protection Plan enrollment, the vehicle's engine must be serviced only with the proper grade and weight of engine oil, recommended by the vehicle manufacturer. Timing belt and air and oil filter must be replaced and emission control system maintained in accordance with vehicle manufacturer's recommendations. Effective June 1, 2012.

**Diesel Engine Oil Service** for diesel engines that have been serviced by the use of BG 112 in up to 6 quart/liter capacity crankcases or BG 11232 in crankcases over 6 quart/liter capacity.

**Covers** only pistons and rings, wrist pins and bushings, rods and rod bearings, cam shafts and bearings, push rods, intake valves and guides (grinding adjustments excluded), turbo bearings, crankshaft and bearings, cylinder liners or bores, valve lifters, timing chains (timing belts and damage to engine parts due to broken timing belts excluded), rocker arms and pivots, oil pump, timing gears or sprockets, distributor drive gear.

**Reimbursement** under Plan 1 shall not exceed \$4,000 (four thousand); reimbursement under Plan 2 shall not exceed \$2,000 (two thousand).

**Service Interval:** Coverage will be continued by the performance of the BG Service within 7,500 miles/12,000 km of the previous service. From the date of the Protection Plan enrollment, the vehicle's engine must be serviced only with the proper grade and weight of engine oil, recommended by the vehicle manufacturer. Timing belt and air and oil filter must be replaced and emission control system maintained in accordance with vehicle manufacturer's recommendations. Effective June 1, 2012.

**Extended Drain Engine Oil Service** for gasoline engines that have been serviced by the use of BG 110 and BG 737 when engine oil and oil filter are changed.

**Covers** only pistons and rings, wrist pins and bushings, rods and rod bearings, cam shafts and bearings, push rods, intake valves and guides (grinding adjustments excluded), turbo bearings, crankshaft and bearings, cylinder liners or bores, valve lifters, timing chains (timing belts and damage to engine parts due to broken timing belts excluded), rocker arms and pivots, oil pump, timing gears or sprockets, distributor drive gear.

**Reimbursement** under Plan 1 shall not exceed \$4,000 (four thousand); reimbursement under Plan 2 shall not exceed \$2,000 (two thousand).

**Service Interval:** Coverage will be continued by the performance of the BG Service within 10,000 miles/16,000 km of the previous service. Timing belt and air and oil filter must be replaced and emission control system maintained in accordance with vehicle manufacturer's recommendations. Effective May 1, 2013.

**Fuel/Air Induction Service** for gasoline fuel and air induction systems that have been serviced by the use of BG 203, BG 206 and BG 210; or BG 203, BG 206 and BG 206; or BG 203, BG 206 and BG 211; or BG 213, BG 206 and BG 206; or BG 213, BG 206 and BG 211; or BG 208, BG 206 and BG 211; or BG 208, BG 206 and BG 210; or BG 208, BG 206 and BG 206. BG 407 is optional.

**Covers** only oxygen sensors, PCV, Mass Air Flow sensor (only if BG 407 is used), injectors, (deposit-related malfunctions only), throttle body.

**Reimbursement** under Plan 1 shall not exceed \$4,000 (four thousand); reimbursement under Plan 2 shall not exceed \$2,000 (two thousand).

**Service Interval:** Coverage will be continued by the performance of the proper BG Service within 15,000 miles/25,000 km of the previous service. Effective May 1, 2011.

**Transmission Service** for automatic transmissions serviced by the BG Transmission Service and BG 106 and BG 310; or for smaller capacity automatic transmissions, BG 106 and BG 306.

**Covers** only the lubricated parts contained within the transmission housing or case only when damaged by an internally lubricated part covered under this Protection Plan. Items not covered are leaking transmission seals and gaskets; electrical components, such as solenoids. Proper fluids meeting vehicle manufacturer's specifications must be used.

**Reimbursement** under Plan 1 shall not exceed \$2,000 (two thousand); reimbursement under Plan 2 shall not exceed \$1,000 (one thousand).

**Service Interval:** Coverage will be continued by the performance of a BG Automatic Transmission Service within 30,000 miles/50,000 km of the previous service. Effective July 1, 2004.

**Cooling System Service** for cooling systems that have been serviced by the BG Cooling System Service and BG 540 and BG 546.

**Covers** only the heater core, water pump, freeze plugs, and radiator. Items not covered are hoses, clamps,

thermostats and engine components.

**Reimbursement** under Plan 1 shall not exceed \$4,000 (four thousand); reimbursement under Plan 2 shall not exceed \$2,000 (two thousand).

**Service Interval:** Coverage will be continued by the performance of a BG Cooling System Service within 30,000 miles/50,000 km of the previous service. Effective July 1, 2004.

**Power Steering Service** for power steering systems that have been serviced by the BG Power Steering Service and BG 108 and BG 332, or BG 108 and BG 334.

**Covers** only the lubricated parts contained within the power steering gear box or rack and power steering pump. Items not covered are hoses, belts, brackets, seals and leaking gaskets.

**Reimbursement** under Plan 1 shall not exceed \$4,000 (four thousand); reimbursement under Plan 2 shall not exceed \$2,000 (two thousand).

**Service Interval:** Coverage will be continued by the performance of a BG Power Steering Service within 30,000 miles/50,000 km of the previous service. Effective July 1, 2004.

**Drive Line Service** for front or rear differentials serviced by the BG Drive Line Service and BG 750, BG 751, BG 752, or BG 753; or for manual transmissions/transaxles or transfer cases serviced by the BG Drive Line Service and BG 750, BG 751 or BG 792.

**Covers** only the lubricated parts contained within the differential housing, transfer case or transmission case. Items not covered are the differential housing, transfer case, transmission case, axle(s), pre-packed axle bearing(s), U-joint(s), CV joint(s), CV boot(s), driveshaft(s), case, flywheel, clutch plate, pressure plate unless damaged due to failure of covered part.

**Reimbursement** under Plan 1 shall not exceed \$4,000 (four thousand); reimbursement under Plan 2 shall not exceed \$2,000 (two thousand).

**Service Interval:** Coverage will be continued by the performance of a BG Drive Line Service within 30,000 miles/50,000 km of the previous service. Effective July 1, 2004.

**Brake Service** for brake systems that have been serviced by the BG Brake Service and BG Brake Fluid.

**Covers** only the lubricated parts contained within the pump, valves, master cylinder, calipers, and metalized hoses when hose failure results from internal corrosion. Items not covered are pads, rotors, shoes, ABS sensors, controller or other electrical parts.

**Reimbursement** under Plan 1 shall not exceed \$4,000 (four thousand); reimbursement under Plan 2 shall not exceed \$2,000 (two thousand).

**Service Interval:** Coverage will be continued by the performance of a BG Brake Service within 30,000 miles/50,000 km of the previous service. Effective July 1, 2004.

#### B. Terms, Duration and Extension of This Protection Plan

**Plan 1:** The initial service(s) must have been performed within 36,000 miles/60,000 km, as shown on the odometer.

**Plan 2:** The initial service(s) must have been performed between 36,001 miles/60,001 km and 75,000 miles/120,000 km, as shown on the odometer. This Protection Plan will take effect 1,000 miles/1,600 km after the first BG Service(s) has been performed by a professional technician.

All services referred to in Section A must be performed by a professional technician at a licensed professional service center utilizing an approved BG maintenance procedure using proper BG products and equipment. All BG products must be applied in accordance with stated directions for use.

A grace period of 500 miles/800 km will be extended in order to stay within service interval compliance, including initial service of Plan 2 only.

#### C. Covered

Payment of claims under this Protection Plan is limited to the *labor time* necessary to make repairs or to replace any irreparably damaged parts as allocated by **ProDemand**® or other industry accepted flat rate guide, multiplied by the commercial repair shop's hourly labor rate, plus the reasonable cost of replaced parts of like kind and quality at the administrator's discretion.

#### D. Conditions and Exclusions of This Protection Plan

If the vehicle odometer has been changed or altered, or if odometer has ceased to function, coverage under the terms of this Protection Plan are not in effect. This Protection Plan covers only legally registered passenger cars, vans, SUVs and pick-up trucks with a GVW of 9,500 pounds/4,300 kg or less. Motorcycles, RVs, and vehicles with more than two axles are excluded. Vehicles used for competitive purposes are excluded. Vehicle repairs included in a NHTSA or manufacturer-issued recall will not be covered by this plan. This Plan excludes in-house maintenance/repair facilities. In the case of a leased vehicle, the lessee must be primarily obligated for repairs and maintenance. If covered vehicle is used for towing a trailer or other vehicle or object, this Plan is not in effect unless covered vehicle is equipped with factory-installed tow package. Vehicles equipped with Continuously Variable Transmissions (CVT) are excluded from transmission coverage. Any claim resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, misuse, abuse, negligence, damage caused by operation during component failure, aftermarket modification which affects component specified in claim, lack of normal maintenance required by vehicle manufacturer renders this Plan null and void. Pre-existing conditions, damage to system components prior to the service are excluded and may be verified through independent parts analysis at the discretion of BG Products, Inc. Also, excluded are "Washed," "Branded," Salvage or Junk titled vehicles and services performed as a demonstration or complimentary services. Failure to furnish all necessary records will render this Protection Plan null and void. This is a retail service customer retention program.

#### E. Claims and Repair Procedures

In the event of a claim and prior to completing any repairs, Repair Facility must present BG Products Claims Administrator, c/o Courtesy Claims Management, LLC, (CCM) with the following information via the website [www.courtesyclaims.com](http://www.courtesyclaims.com), by email [claims@courtesyclaims.com](mailto:claims@courtesyclaims.com), by fax (316) 265-6047 or by calling (844) 376-4928.

Provide the designated claims administrator all of the following information:

1. A completed Claims Information Form from [www.courtesyclaims.com](http://www.courtesyclaims.com)
2. All service repair orders indicating compliance with terms and conditions of the BG Protection Plan, including BG part numbers, retail prices and labor charges.
3. If necessary, all service repair orders showing compliance with the terms and conditions of previous protection plans or service warranties, (excluding OEM extended warranties) and proof of previous plan.
4. The lease agreement, if the vehicle is leased.
5. The estimate for repairs, including part numbers, prices and labor hours. If the repair in question has not been fully diagnosed and/or torn down, the Repair Facility must get the customer's authorization to do so and email or fax CCM when a complete diagnosis is available. (Charges for diagnostic procedures and teardown costs are not covered unless they are an integral part of the repair.)

All claims will be closed out within 30 days from initial filing date (paid or unpaid).

For continued coverage after a paid claim, the appropriate BG service must be performed on the repaired component. One payable claim per service interval is permitted.

This Protection Plan is transferable if vehicle ownership changes. BG Products, Inc., is not responsible for incidental or consequential damages. It will apply only to authorized repairs made for vehicles operated in the United States of America, Puerto Rico or Canada. This document may not be modified.